



Octel 250 and 350 Message Servers

With Aria Software

Messaging has never been more efficient or effective than this. Octel® 250 and 350 message servers from Lucent Technologies Octel Messaging Division combine a time-tested architecture with the popular Aria™ software to deliver a business-critical communications tool tailored to your needs. These servers empower users with feature-rich voice and fax applications, easily accessible through an intuitive interface. And they provide maximum uptime and availability for demanding environments. Capacity is available for a range of needs—from small to very large organizations. And built-in scalability ensures smooth upgrades and expansions.

MORE THAN TELEPHONE ANSWERING

Aria software includes a full suite of communications tools—voice messaging, fax messaging and call processing. It also offers advanced applications—such as fax-on-demand and TransAct™ for Aria, OMD's interactive voice response platform that provides callers with access to information from a variety of databases. All of these applications can be used with traditional voice messaging *in a single call*.

FAX MESSAGING MADE EASY

Aria fax messaging revolutionizes the way you send and receive faxes. Your employees in the office and on the road can fax messages as easily as they send voice messages, using the same mailbox and user interface. Fax messaging allows you to:

- Send, receive and process fax documents 24 hours a day from any location

- Print faxes to the fax device of your choice for controlled, secure delivery
- Route and redistribute faxes internally with voice annotations
- Build your own fax library of frequently referenced documents

These powerful communications tools make messaging work for users and callers alike.

EASY, POWERFUL USER EXPERIENCE

OMD's Aria user interface provides fast, convenient access to a broad menu of capabilities. The partial list of Aria messaging features in the chart that follows—from mailbox customization capabilities to a wide variety of messaging options—highlights Aria's unparalleled ease-of-use.

BEST CALLER EXPERIENCE

Aria software also handles *callers* with care. They'll never be lost in "voice mail jail," because they can exit to an operator at any time. Since users can create multiple greetings, callers learn quickly if the person they are trying to reach is on the phone, away from the desk or absent for an extended period. During an extended absence, for example, a user's greeting can direct callers to a designated extension for immediate, personal attention. With this combination of greeting options, your users can keep callers *in the know*, ensuring a more satisfying experience communicating with your organization.

OCTEL MESSAGING DIVISION



Aria Messaging Features	
Context-Sensitive Help	Press "0" at any time in the messaging process to hear the available options
Urgent and Private Message Delivery	Flag messages so recipients are notified when messages need prompt attention; prevent forwarding of confidential messages
Future Delivery	Record messages and schedule them for delivery at a later time
Message Locator	Locate a particular message quickly, without listening to every message
Extended, Standard or Rapid Prompts	Choose the level of information you need to guide you through the messaging functions
Outcall Notification	Receive a notification call about new messages at a designated telephone or pager number
Reply by Calling Sender	Transfer immediately to a sender's extension
Remove Introduction	Remove other people's introductions from a message before forwarding it, so the recipient hears your introduction only
Confirmation of Message Receipt	Request notification when a message has been received
Messaging Tutorial	Hear an automatic reminder of the basic messaging functions; helps optimize use of OMD voice and fax mailboxes
First-In-First-Out Message Retrieval	Hear messages in the order they were received, with urgent messages first
Home/Guest/Secretary Mailboxes	Authorize non-users to access a section of your mailbox to exchange messages with you
Security	Prevent unauthorized access to your messages

VISUAL MESSAGING FROM YOUR PC

Octel Visual Messenger™ makes voice and fax messaging easier and more productive. The optional Visual Messenger is a personal computer-based management tool for mailboxes on Octel 250 and 350 servers. It enables you to:

- View your voice and fax message queue on your PC
- Point and click to hear, prepare and address messages
- View and send faxes from the desktop
- Move messages from the mailbox to your PC hard drive for long-term archiving
- Perform key mailbox administration functions from your PC
- Place calls directly from online directories

Octel Visual Messenger is the first application to utilize the foundation provided by OMD's OpenOctel™ architecture. It is an open, standards-based solution that

can be implemented enterprise-wide on most Windows personal computers and within most networks. For many customers, this means it can be used today. No upgrades to personal computers, operating systems or networks required. It is easily deployed and administered and requires minimal user training.

DIGITAL AND ANALOG NETWORKING

Aria software supports analog and digital networking to easily and cost-effectively exchange voice and fax messages between locations—an advantage that brings high performance, low cost and efficient management to the messaging infrastructure.

OctelNet™ enables full-featured messaging between Octel message servers via analog connections. The NameNet™ feature allows users to dial by name and hear name confirmation—even when the recipient is on another server.



The optional Aria digital networking utilizes the same delivery schedules, network addressing and user interface as OctelNet but connects the message server to the corporate data network in order to transmit voice and fax messages directly over existing wide area networks (WANs). Digital networking takes advantage of a generally faster, more accurate and higher-quality transmission methodology.

POWERFUL, RELIABLE PERFORMANCE AND SERVICEABILITY
 Count on Octel servers for the unparalleled performance and outstanding responsiveness you need for business-critical messaging applications. Built on a solid foundation of proven concurrent processor technology, these servers provide serviceability and system performance you can rely on.

- Hot-plug components, such as drives and port cards, permit routine maintenance procedures while the server is in service.

- Highly reliable SCSI drives and redundant power supplies ensure maximum uptime
- Online Call Detail Records (CDR™) support fast, focused troubleshooting and problem solving.
- The optional system backup and restore provides comprehensive, automated disaster recovery.
- Global message redundancy provides the option of continuous access to important voice and fax messages, even in the event of disk failures.
- Aria Domain can provide up to 864 ports of transparent capacity at a single corporate location.

What makes Aria the world's most popular voice messaging software? A friendly, accessible user interface. A full selection of voice and fax messaging functions. Seamless communication links between users in all locations. And an easy upgrade path to future messaging capabilities.

Octel Server Specifications		
	Octel 250	Octel 350
Ports	4 - 72	12-144
Hours of message storage	945	1,350
Mailboxes	15,000	30,000
Networked servers	up to 999	up to 999
Cabinet Dimensions	Octel 250 (Single Cabinet Only)	Octel 350 (Single Cabinet Only)
Height	29 in. (74.0 cm)	68 in. (173.0 cm)
Width	20.5 in. (50.8 cm)	26 in. (66.0 cm)
Depth	18 in. (46.0 cm)	18 in. (46.0 cm)
Weight	130 lb. (59 kg) max. depending on configuration	600 lb. (273 kg) per cabinet
Clearance	Rear 6 in. (15.0 cm) Sides 1 in. (2.5 cm) Front 22 in. (56.0 cm)	Rear 28 in. (71.0 cm) Sides 1 in. (2.5 cm) Front 30 in. (76.0 cm)
Certifications	UL 1459/1950 • FCC Part 15, Part 68 • CSA C22.2, #220/225/950 • IC (DOC) CS 03; EN 60 950; EN 50 082-1; EN 55 022; IEC 950	



Octel 250 Message Server



Octel 350 Message Server



BROAD RANGE OF INTEGRATIONS

Octel 250 and 350 message servers connect with virtually any PBX. This means you're not tied to one PBX vendor's solution. You can mix and match to create a network that meets your needs—today, and as your business grows.

EASY EXPANSION

OMD's Capacity on Demand™ makes server expansions virtually transparent to end users and protects your investments in hardware, software, databases, applications and, most important, training. You can purchase only what you need to meet current message traffic conditions—then easily increase capacity through software as your business grows.

EASY DAY-TO-DAY MANAGEMENT

Octel Mailbox Manager™ (OMM) for Aria is a powerful optional administration application that provides easy access to a single message server or multiple message servers for streamlined mailbox, class of service and system distribution list administration. The Windows-based GUI interface offers simple point-and-click access to essential server database information, helping system managers do their jobs more efficiently and effectively.

OMD also offers DecisionPro™—a powerful, flexible, Windows-based reporting tool. The optional DecisionPro downloads data from the message server, then synchronizes, collates and loads it into an industry-standard relational database. It keeps system managers in control with succinct, clear reports that cover the basics, such as port, drive and mailbox activity. DecisionPro aids in efficiently allocating costs, assuring user satisfaction and demonstrating your OMD investment.

COUNT ON OCTEL MESSAGING DIVISION

We'll make messaging work for you with solutions that meet your specific needs. Our worldwide maintenance and support organization will keep your messaging solution running smoothly with flexible support options, fast response times and a knowledgeable technical support staff.

The largest, most prestigious organizations and institutions in the world have chosen Lucent Technologies Octel Messaging Division—proof that our voice messaging solutions are meeting real-world business needs. With over 70 million mailboxes in over 90 countries, it's a good bet that you will be joining your customers, vendors and other business partners when you begin using your own Octel message server.

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